

Officer Non Key Executive Decision

Relevant Chief Officer (Decision Maker):	Karen Smith, Director of Adult Services
Relevant Cabinet Member (for consultation purposes):	Councillor Amy Cross, Cabinet Member for Adult Services and Health
Report Author (Officer name and title):	Jenna Douthwaite, Contracts Officer
Implementation Date of Decision:	27 February 2019

PERSON CENTRED EXTRA CARE

1.0 Purpose of the report:

- 1.1 To approve the appointment of the suppliers as the contractors for the provision of person centred extra care, following completion of an Official Journal of the European Union (OJEU) tender exercise.

2.0 Recommendation(s):

- 2.1 To approve the appointment of the named suppliers listed below as the contractors for the provision of person centred extra care:

Lot 1 – The Human Support Group, Manchester

Lot 2 – I Care (GB) Ltd, Blackpool

3.0 Reasons for recommendation(s):

- 3.1 A formal OJEU tendering exercise was undertaken between December 2018 and February 2019, in order to select suitable suppliers to provide person centred extra care for 5 years with the option to extend for a further 5 years. The Council invited tenders via the electronic procurement portal The Chest in a single stage process (Open Tender).

The tender was undertaken in two lots:

Lot 1 - Site 1: Person Centred Extra Care for Adults at Crichton/Greystoke Place, Blackpool

Lot 2 - Site 2: Person Centred Extra Care for Adults at Geldof Drive, Blackpool

A total of 28 suppliers registered an interest in the tender and five submitted a tender response. Following evaluation of tenders by the Council the three highest scoring suppliers were selected as capable, sufficiently skilled and experienced and suitable to deliver the service.

These three suppliers were invited to a provider choice event for each lot and gave a presentation to a panel of service users (supported by advocates and family). The service user panels each scored the presentations and the highest scoring supplier for each lot was selected as the preferred bidder.

The two suppliers, The Human Support Group and I Care (GB) Ltd, were deemed to have provided the best overall tenders and it is the Council's intention to enter into a formal agreement.

3.2a Is the recommendation contrary to a plan or strategy adopted or approved by the Council? No

3.2b Is the recommendation in accordance with the Council's approved budget? Yes

3.3 Other alternative options to be considered:

None.

4.0 Council Priority:

4.1 The relevant Council Priority is: "Communities: Creating stronger communities and increasing resilience".

5.0 Background Information

5.1 The current contract for the provision of extra care at the two sites is due to expire on 31 March 2019. The council has re-tendered this provision in order to provide continuity of service to the service users at each site. The Council has sought suitably skilled, experienced and technically capable provider/s with the capacity and capability to deliver safe, reliable and high quality Person Centred Extra Care. Fees are set and reviewed by Blackpool Council annually. The standard hourly fee rate is currently £14.20 per hour.

The requirement is for onsite care and support comprising a combination of background support, 1:1 individual hours and night time waking watch. The service user profile is primarily adults with physical disabilities.

Two lots are offered for tender:

Lot 1: Site 1 - Person Centred Extra Care for Adults at Crichton/Greystoke Place, Blackpool

Lot 2: Site 2 - Person Centred Extra Care for Adults at Geldof Drive, Blackpool

Service demand levels may change occasionally, depending on the number of permanent residents and the fluctuating nature of individuals' needs.

Residents at both sites are normally expected to access shared/background care services and one to one care via the appointed onsite Provider. However, Service Users retain the discretion to source their personal care from an alternative care providers. In such instances, the Council would offer the Service User a Direct Payment.

Appointed Providers are responsible for the allocation and delivery of Person Centred Extra Care hours at the listed sites.

5.2 Does the information submitted include any exempt information? No

5.3 **List of Appendices:**

None.

6.0 **Legal considerations:**

6.1 The procurement exercise has been carried out in line with the Public Contract Regulations 2015 and authority has been sought from the Head of Procurement. The Council will enter into formal contracts with the successful suppliers.

7.0 **Human Resources considerations:**

7.1 None.

8.0 **Equalities considerations:**

8.1 None.

9.0 **Financial considerations:**

9.1 None.

10.0 Risk management considerations:

10.1 None.

11.0 Ethical considerations:

11.1 The suppliers have signed the Council's Supplier Charter which includes a commitment to consider how they can make a positive contribution to improve the economic, social and environmental well-being of Blackpool in order to help achieve the Council's priorities.

12.0 Internal/ External Consultation undertaken:

12.1 Key internal stakeholders were engaged on the evaluation panel. Service users were consulted and provided input into the evaluation.

13.0 Decision of Chief Officer

13.1 To approve the appointment of:

Lot 1 - The Human Support Group

Lot 2 - I Care (GB) Limited

14.0 Reasons for the Decision of the Chief Officer

14.1 The two suppliers named above provided the most economically advantageous tenders, demonstrated their suitability to deliver person centred extra care in line with the Council's requirements as detailed in the service specification, and were selected as the most suitable suppliers by the service user evaluation panels.